



FREQUENTLY ASKED QUESTIONS

IronMaven J490A Home Ironing Station

I've tried other brands of iron stations, how does yours compare?

The new IronMaven J490A is the best (and most technically advanced) home ironing station we have ever offered. While there may be others that are lower in price, we believe that the quality and the features in the IronMaven J490A will separate it from the rest of the crowd.

What makes it so special?

First off, we continue to produce our IronMaven steam iron stations in Italy. This is the land where fabric care began. No place else has the same passion for design and quality like the Italians do for fabric and its care.

Our fully Electronic CSS™ (continuous steam system) is used in the J490A, the first time we have used this system in a consumer ironing station. It guarantees the highest level of steam performance, (no drop in steam pressure as the pump activates) “pushing” the steam into the fabric, and getting rid of wrinkles faster than any other home iron on the market.

We have also incorporated for the first time, a programmable anti-calc warning system, so no matter where you live, and what type of water you are using, there is no more guess work as to when to clean the tank. Simply test the water with the supplied litmus paper, program the water hardness into the system, and the IronMaven will beep to remind you it is time to clean (we even supply you with 2 packets of cleaning powder!).

Why do you use a cork handle, isn't that old fashioned?

Using cork in steam irons is still the most logical choice for materials. It wears well, it absorbs a great deal of heat, it is comfortable, and it is a renewable resource, making it the right choice for the planet as well.

What kind of water should I use in the IronMaven J490A?

Your steam iron station has been planned for use with normal tap water. Because the IronMaven is equipped with an anti-calc warning system, even if you are on a well, the system will remind you when it is time to be cleaned.

How will I know the level of water hardness in my area?

You can determine the water hardness in your area by using the litmus paper that is supplied with the ironing station.

How will I know when the CSS™ (continuous steam system) is working?

You'll know the CSS™ is working by the sound the pump makes as it sends water from the removable water container to the steam tank. The sound you will hear is normal, and operates only when the CSS™ signals time for more water.

Why is there no special treatment on the soleplate to prevent shine or scorching?

Reliable Corporation's policy is to not use any kind of spray or chemical treatment on our soleplates (professional or home irons). The soleplate on the IronMaven is made from 100% aluminum, the same material that is on our professional irons. There is no chance of any potentially harmful chemicals scrapping off the soleplate and becoming air-borne for you to breathe in. Our aluminum soleplate is durable, and made to give you years of trouble free operation.

**Is an ironing shoe necessary with the IronMaven?**

While an ironing shoe is not mandatory for any iron, it has a number of useful purposes. For one, it keeps the soleplate of the iron clean, reducing the need to use EZ-OFF paste, a cleaner that removes starch, scorch, soil and foreign residue. But the most important reason for using an ironing shoe is that it will prevent unwanted shine on your dark fabrics.

Shine occurs on a fabric when the temperature is high enough to literally melt the fibers. The fabric will appear to be shiny because of the reflection from light. Shine is very damaging to a garment and is easily avoided by using a quality-ironing shoe.

Who is Reliable?

Reliable Corporation is a family owned business that started in 1955. Reliable built its reputation supplying professional products to the sewing industry, including sewing and fabric care equipment. In 2004, realizing that there was a need in the home market for professional quality products at a fair price; Reliable introduced its first home ironing station. Today, Reliable is one of North America's fastest growing companies, supplying its products to professionals and consumers alike.