

Reliable Corporation (“Reliable”) provides a limited warranty for your new Reliable Steam Boiler. Reliable warrants the New Reliable Steam Boiler against defects in materials and workmanship for **1 year** from the original purchase date.

Inner Boiler Tank Warranty: The inner boiler tank is covered against leakage for **2 years** from the original purchase date.

What’s Covered

If your boiler or inner tank is found to be defective within the warranty period, Reliable will repair or replace the unit at no cost to you (subject to terms outlined below).

- **Boiler Repair:** If defects are reported within the first year, Reliable will repair the boiler at no cost.
- **Inner Tank Replacement:**
 - Year 1:** If a defect is found in the inner tank, Reliable will replace it at no charge.
 - Year 2:** If a defect is reported in the second year, Reliable will replace the inner tank, but the shipping costs will not be covered.

What’s Not Covered

This warranty does not cover:

- **Improper Installation:** Any issues caused by incorrect installation, damage from wear and tear, or accidents.
- **Misuse:** Damage due to improper use, natural disasters, electrical issues, or unauthorized repairs or modifications.
- **Indirect Damages:** Any indirect, incidental, or consequential damages, including claims from third parties.
- **Altered Products:** Any product that has been altered, lacks a serial number, or was not purchased directly from Reliable or an authorized dealer.

Warranty Claim Process

To file a warranty claim:

- Contact Reliable Customer Service at **1-800-268-1649** or **support@reliablecorporation.com**
- Provide proof of purchase (receipt showing original purchaser and authorized seller).
- If your claim is accepted, you will receive a **Return Authorization Number (RA#)**
- Ship the defective product, with proof of purchase and RA#, prepaid and insured, to:
Reliable Corporation, 5-100 Wingold Ave, North York, Ontario, M6B 4K7, Canada

Freight collect shipments will be refused. Customers are responsible for the risk of loss or damage in transit.

It overrides any other terms, unless otherwise agreed in writing by Reliable.

This warranty applies to products used for personal, and not commercial or rental, service. Reliable is not liable for incidental or consequential damages of any nature associated with the use of this product. Reliable's liability will not exceed the purchase price of the product.

For questions, contact:

Reliable Corporation
100 Wingold Avenue, Unit 5
Toronto, Ontario
Canada M6B 4K7
www.reliablecorporation.com